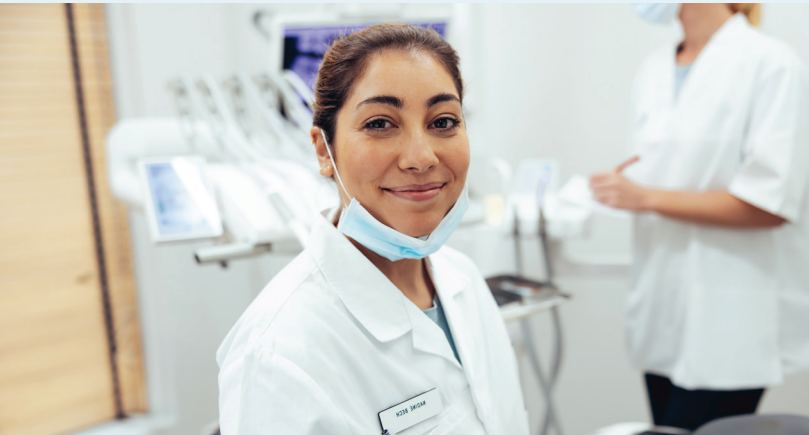


# Bilingual Providers

## Language Proficiency Requirements



The language access regulations in healthcare revolve around one principle: organizations must provide effective communication for patients with Limited English Proficiency (LEP).

To ensure that healthcare workers communicate in a language other than English in a safe and effective way, the Oregon Health Authority (OHA) requires bilingual providers to demonstrate proficiency in their second language. This applies to licensed dental clinicians who provide direct care to LEP members.

### Language proficiency can be demonstrated with:

Language proficiency test – one of the following tests approved by OHA:

- **Language Line Solutions** (must meet level 2 or above based on Interagency Language Roundtable (ILR) equivalent).
- **Language Testing International Advanced** (must meet mid-level based on American Council on the Teaching of Foreign Languages (ACTFL) assessment).

### About the LPT with Language Line Solutions

Applicants can choose to take a:

- A live test (Language Proficiency Test LPT \$160) where candidates will select a date and time and live testers will conduct a 30 min interview over the phone. They will grade the test once it's completed. OR,
- An e-test (eLPT \$150) an online test where the candidate will receive a link with the test to take at any time. Candidate will listen to the audio and then record the response.

ODS is offering reimbursement to providers who take a LPT with Language Line Solutions with a passing score of 2 or greater.

If you are interested on taking the LPT with Language Line Solutions [CLICK HERE](#).

For any questions please contact: [odslangaccess@odscommunitydental.com](mailto:odslangaccess@odscommunitydental.com).